

# ZOO CAMP



# FAQS

1204 Gulf Shores Parkway | Gulf Shores, AL 36542  
Phone: 251-968-5732 Fax: 251-967-3358 | [www.alabamagulfcoastzoo.org](http://www.alabamagulfcoastzoo.org)

## FREQUENTLY ASKED QUESTIONS:

1. **What age groups can attend and what are the hours?**  
Children ages 5-11 attend 9:00 am-3:00 pm. No drop-offs can be made before 8:45 am and must be picked up before 3:15 pm.
2. **If a child cannot attend Zoo Camp, will refunds be made?**  
Requests for refunds must be made **IN WRITING** and be received three weeks before the start of camp. Rain day refunds will be addressed on an as-needed basis.
3. **Should each child wear the Zoo Camp t-shirt?** Yes. The Zoo Camp t-shirt should be worn every day to identify which group your child is in. You can buy extra shirts for \$10 each.
4. **Must children be potty trained?** Yes.
5. **At what age can older children be "Counselors-in-Training"?**  
Age 15 and above with the Zoo Camp Director's approval.
6. **Can parents stay with their children during Zoo Camp?** Sorry, parents are not allowed to stay.
7. **Are one-day drop-offs allowed?** Not at this time. **Are sandals or Crocs® allowed?** Only closed-toe shoes are allowed. No bare feet, Crocs® or sandals are permitted.

8. **Does Zoo Camp provide lunch?** No. Each child is required to bring their own lunch and drink. There is no refrigeration available, so please take this into consideration when packing lunch. Zoo Camp provides snacks and drinks.
9. **What should my child bring?** Along with lunch, please bring a hat or visor, bug spray, sunscreen, extra bottled water, a bathing suit (some water activities are scheduled) and a towel. And please put your child's name on everything. Counselors will let the parents know what days to wear swimsuits under their street clothes. Students with long hair should bring hair clips or rubber bands. **It's hot and muggy!**
10. **Are there discounts for additional children?** Discounts are no longer offered.
11. **Can additional Zoo Camp shirts be purchased?** Yes. A limited number of shirts and sizes will be available on a first come, first serve basis for \$10 each. You must order them ahead of time!
12. **What kind of activities can be expected?** Zoo Camp activities vary and are geared around animal education, animal care and enrichment of both exotic and native animals.
13. **How many children attend Zoo Camp? How many in each group?** Approximately 150 children participate in Zoo Camp each year. They are divided into 7-8 groups with approximately 10 children per group.
14. **Who teaches Zoo Camp?** Zoo Camp is taught by licensed school teachers aided by one or two camp counselors in each group.

**For any additional questions, please contact:**  
Kim Dahlgren, Zoo Camp Coordinator, [ZooCamp@ALGulfCoastZoo.org](mailto:ZooCamp@ALGulfCoastZoo.org).